

## Frequently Asked Questions about the Well-Being Box

1. **Is there a time frame during which I need to collect items?**

No, there is not. The need is ongoing, so whatever timeframe you decide is best to collect items is okay with us.

2. **Do the items have to be new?**

We are requesting new items and hope that you will understand. We want to give our program participants respect, dignity, and something they need. So yes, we respectfully request new items.

3. **Do I have to shop your list? Can I take it to the store of my choice and purchase the items?**

Yes, of course. You are welcome to shop for the items as you please, we are merely offering the “My Gift” website as a convenience.

4. **What do we do when the box is full?**

When the box is full, please send an email to [wellbeingbox@onelfs.org](mailto:wellbeingbox@onelfs.org). It will be helpful to drop the items off at an LFS location, and we will send you instructions.

5. **Do we deliver the whole box or package the items?**

You may do either. If you deliver the items in the box, we’re happy to provide you with another box to fill if you choose. If you’d prefer to keep the box and work on collecting more items, that’s okay too!

6. **Do we have to determine the dollar value?**

LFS is required to assign a dollar value to the in-kind gifts you donate. Please give us your best guess. For example, one of every item on the “Household Cleaning Products” list is around \$100.00. Your group will be credited for an in-kind donation.