



Welcoming · Strengthening · Healing

Mission

Lutheran Family Services expresses God's love for all people by providing quality human care services that build and strengthen individual, family and community life

Vision

Safety, Hope and Well-Being for All People

Values

Faith, Family, Diversity, Excellence, Integrity and Collaboration

Locations

Bellevue · Blair · Council Bluffs · Fremont · Grand Island · Lexington · Lincoln · McCook · North Platte · Omaha · Wichita

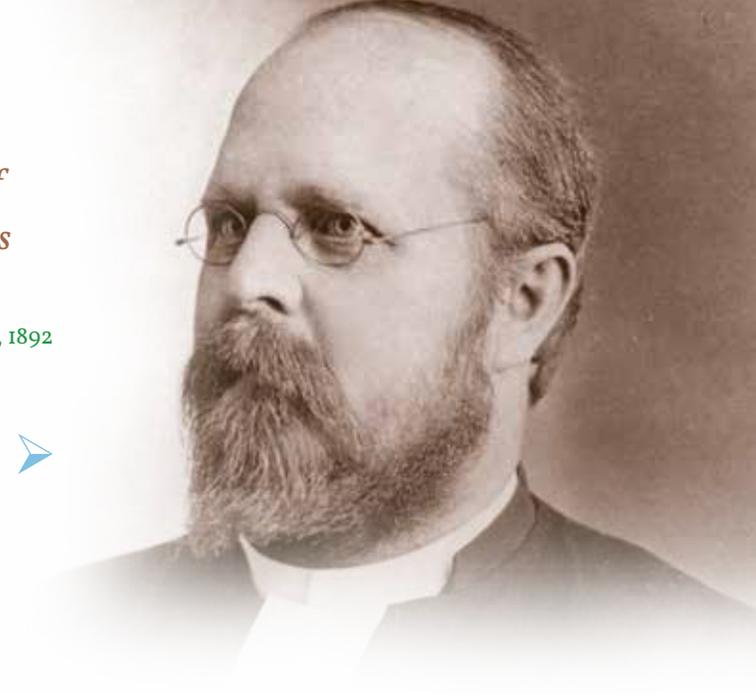


◀ *“The most important job in our present day society is the job of parents as they guide the child through the maze of childhood into maturity. Everything in our culture hinges upon the success of parents in this task.”*

– Pastor Peter Graef, Founder, Lutheran Children’s Home , 1892

“My life will be given up to the great work of humanity...” ▶

– Pastor E.A. Fogelstrom, Founder, Immanuel Deaconess Institute, 1897



125 Years of Expressing God’s Love for



I'm often asked what my passion is for staying with LFS for over 40 years. It's simple: I'm here *to express God's love for all people by providing quality human care services*. At LFS, we care for the poor, the rich, the lost and the lonely. **All people.** No matter where you come from, what religion you practice, your income level, or your race. Because of the work we do, lives are changed and hope is born.

Changing lives, decade after decade, requires the courage to take on new challenges, innovate and modify what we do to meet the needs of the communities we serve. That's why, at LFS,

or All People

we constantly take on opportunities to build community partnerships and collaborate with organizations that share our vision of "safety, hope and well-being for all people."

In 2017, we're celebrating the 125th anniversary of our founding as two orphanages by Lutheran pastors who had the foresight to create safe places for vulnerable children. Although the orphanages are now gone, our work continues to strengthen children, families and individuals.

For 125 years, LFS has been committed to serving "the stranger and our neighbor," **and we will continue for 125 more!**

With gratitude,

Ruth Henrichs

President & CEO



Ruth Henrichs

STRENGTHEN



Children Services:

Strengthening families and restoring safe and happy childhoods through

Prevention & Early Intervention

Centers for Healthy Families *(North Omaha, Pottawattamie County and Fremont)*

Learning Community of Douglas and Sarpy Counties Family Liaison Program

Permanency & Well-Being

Adoption
Adoption Search
Foster Care
In-Home Services
Maternal Health Care
Permanent Connections
Pregnancy Counseling
Right Turn® *(Help for post-adoptive and guardianship parents)*

Children's Behavioral Health

Children & Youth Mental Health
KidSquad
RSafe® *(Sexual abuse treatment)*

STRENGTHENING



698
Served in children's behavioral health programs



415
Adoptive families served through Right Turn®



306
Children in LFS RSafe® sexual abuse treatment programs



1,388
Served at the Centers for Healthy Families



145
Children served through 60 foster care homes

4,317 served

a continuum of care from prenatal to adulthood.

Building Families: The Gilsdorf Family

Children Services Center in Omaha

“LFS was always there to provide positive support during our adoption process. They prepared us for one of the most significant experiences of our lives. In just under a year we were selected by a birth mom. In the same courtroom that my parents finalized my adoption, my wife and I went through the same process with our daughter. We would not have traded the journey for anything...we are eternally grateful to LFS and blessed to have expanded our family with a beautiful little girl.”



Thomas, Harper and Penny Gilsdorf with Sary County Judge Stefanie Martinez



Community Service

Welcoming and providing comprehensive services to those seeking refuge

New Populations

Employment First

Global Language Solutions
(Interpretation Services)

Immigration Legal Services

International Center of the Heartland

Refugee Education & Employment

Refugee Reception & Placement

Refugee Support Program *(Lincoln)*

AmeriCorps

New Americans Opportunity Corps

VISTA *(Volunteers in Service to America)*

COMING



3,005
People
served at the
International
Center of the
Heartland



1,020
Refugees
welcomed
to Nebraska
from 16
countries



1,042
Received
education
and
employment
services



20
Languages
and dialects
offered
through LFS
interpreters



691
Immigration
legal
services
cases and
consultations

es: 6,277 served
from violence, oppression and persecution.

Welcoming Refugees: The Hussein Family *International Center of the Heartland in Omaha*

“I had to flee the violence of Sudan’s civil war with my children. When I came to Nebraska, LFS welcomed and taught us about our new home. Only eight months after we arrived, I was diagnosed with colon cancer. My case worker helped me navigate the medical system, pay for rent and enroll my children and me in school. I am so thankful for everything LFS has done for me and my family. I am now an LFS AmeriCorps member, helping refugees like me learn to navigate through life in our new country.”

Nagwa Hussein with son Mohamed
and daughter Amna



HEALING



Behavioral Health:

Healing minds and hearts through cutting-edge trauma therapy, effective substance

Adult Behavioral Health

Community Support

Crisis Response

Josiah Place *(Housing for those with severe and persistent mental illness)*

Juvenile and Young Adult Pretrial Diversion

LFS At Ease *(For active military, veterans and their loved ones)*

Medication Management

Outpatient Mental Health

Partners in Empowerment and Recovery (PIER)

Substance Use Treatment

Targeted Adult Service Coordination (TASC)

Urgent Care

Integrated Care

Health 360 Integrated Care

Clinic *(A partnership with People's Health Center in Lincoln)*

Integrated Care Partnerships



2,321

Enrolled
in
mental
health
programs



415

Served
via 24/7
on-call
Crisis
Response



1,713

Received
substance
use
treatment
care



1,334

Served
by the
LFS
At Ease
program



954

Clients with
severe and
persistent
mental
illness served

8,123 served

use treatment and integrated care services.

Healing Veterans: Kent Stahl

Clifford L. Johnson Center for Healthy Families® in North Platte

“I started using drugs in junior high and continued using them throughout my time in the Navy. I put my wife and kids through hell. In January 2016, I hit rock bottom. My boss discovered my drug addiction. Instead of firing me, he connected me to the LFS substance use treatment program. LFS gave me the support and tools I needed to fight my addiction. My life is better, my marriage is the best that it has ever been, I am drug free and am a more caring person than I have ever been.”

LFS Therapist Janet Fear with Kent Stahl





95%
LFS client
satisfaction



Of those reporting,
79%
of those served
have an annual income
of \$20,000 or less



Did You Know?



In 1992, LFS had 95 employees. Today, LFS has

337 employees

19,670 volunteer
service hours



34 languages
and dialects
spoken by LFS staff

28,000
Hours served by LFS
AmeriCorps members



Since 1986, on average, the LFS
annual operating budget has grown

\$756,629
per year

1 in 4 girls and 1 in 6 boys will experience some form of sexual abuse before age 18. *(National Child Stress Network)*

In 2016, the LFS RSafe® program **trained 98** professionals and clinicians in child sexual abuse treatment. **306 children and their families** were provided child sexual abuse therapeutic services.

90% of parents
in parenting programs reported greater
confidence in their parenting skills



99%
of families receiving Right Turn®
post-adoptive and guardianship
services remained together

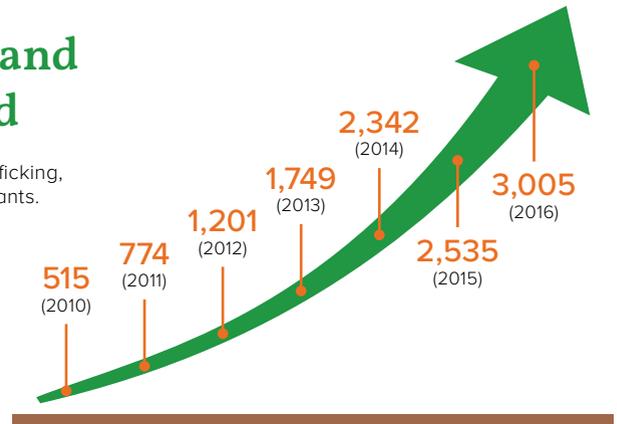
The number of internationally displaced people is at its highest ever – surpassing even post-World War II numbers.

(United Nations High Commissioner for Refugees)

LFS is the **largest resettlement organization in Nebraska**, resettling 1,020 refugees in 2016.

International Center of the Heartland (Omaha) new neighbors* served

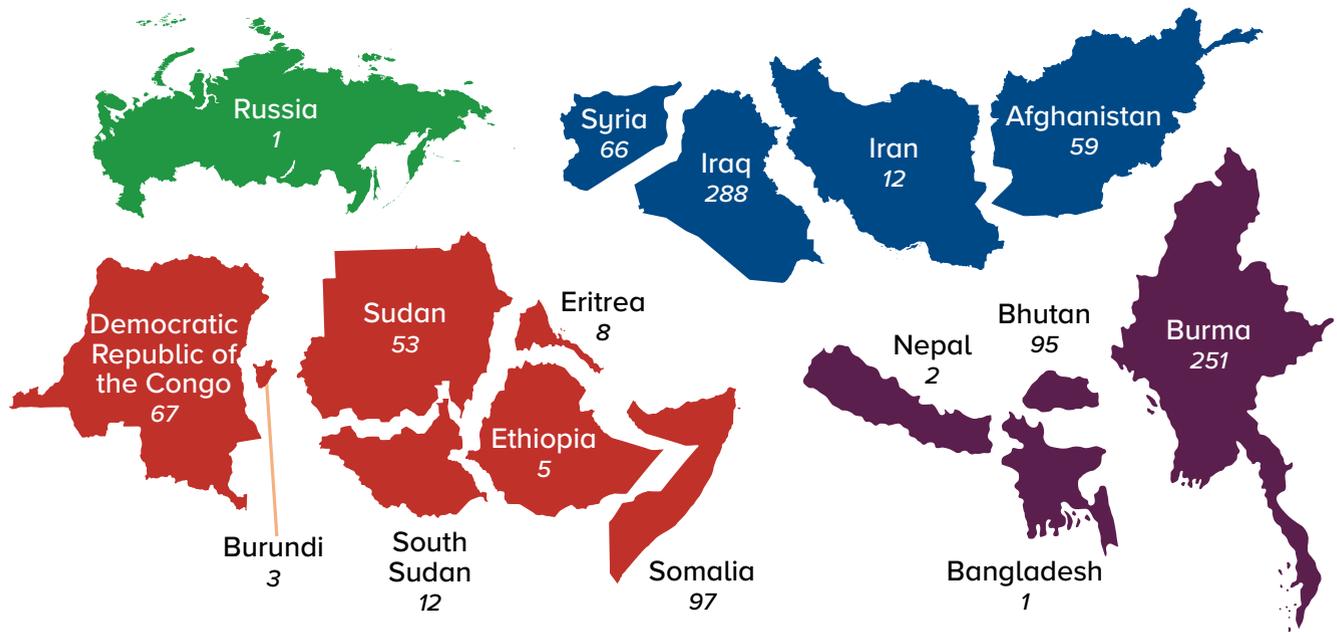
*Refugees, asylees, secondary migrants, victims of international human trafficking, those who served with the U.S. in Iraq and Afghanistan, and other immigrants.



Did You Know?

Homeland of the 1,020 refugees resettled by LFS in 2016

■ Europe ■ East Asia ■ Africa ■ South Asia



Our Expanding Lincoln Footprint

Health 360

Integrated Care Clinic

A Partnership of
Lutheran Family Services of Nebraska
and People's Health Center



71% are uninsured
or receiving Medicaid

Situated in and near
six high-poverty
neighborhoods

4,837
client
visits



Robert Wood Johnson
Foundation

A \$400,000 Robert Wood Johnson
Foundation research grant
to evaluate Health 360 integrated care services



Map courtesy of
Community Health
Endowment of
Lincoln, based
on data from the
US Census Bureau



24/7 Crisis Response

415 calls from law enforcement in Douglas,
Dodge and Washington counties, homeless
shelters and the Nebraska Family Helpline

94% of clients diverted from Emergency
Protective Custody

Average response time of 23 minutes

Youngest child served was two years old

Oldest client served was 98 years old

1 in 7 Americans will develop a substance use disorder. Only 10% of people with a substance use disorder receive specialty treatment. (U.S. Surgeon General)

1,713 people were served in LFS substance use treatment programs. Of those reporting, **87% maintained sobriety or reduced substance use** while in treatment.



The Smiths with daughter Leemah Nasrati
Reprinted with permission from
the Omaha World-Herald



The Smith Family *Omaha, Neb.*

“We just feel compelled to do something because they are our fellow human beings.” — Donna Smith

After Donna and Coyner Smith heard LFS was forced to eliminate 15 refugee resettlement positions, they decided to make a generous donation. Their support funds six caseworkers in Omaha and Lincoln, continuing critical services to refugees. As members of First United Methodist Church, their gift stems from the belief that everyone, regardless of religion or ethnicity, deserves to be treated with kindness.

To donate, contact (402) 591-5063 or development@LFSneb.org, or visit LFSneb.org



Invest in Lutheran F

Serve



St. Wenceslaus Catholic Church *Omaha, Neb.*

“We reach out to our vulnerable brothers and sisters.” — Kaela Volkmer

St. Wenceslaus refugee ministry leader Kaela Volkmer organized parishioners who worked with LFS to welcome the Al Kango family from Syria.

Kaela’s team prepared the Al Kango’s home by supplying household items and a traditional Syrian meal. St.

Wenceslaus parishioners hope to demonstrate to others that their faith calls them to help all in need.

In Omaha, 475 caring church and community volunteers sponsored 46 refugee families.



Kaela Volkmer with Ghaith and Mohamad Al Kango
Reprinted with permission from the Omaha World-Herald

To serve, call (402) 978-5665 or
email volunteer@LFSneb.org

Engage



The Sukstorf Family *Fremont, Neb.*

“It was great fun to see the smiles and enthusiasm of the children!” — Del Sukstorf

Because they care so much about children in their community, former foster parents Del and Sandy Sukstorf decided to organize a Thrivent Action Team to support the LFS Rupert Dunklau Center for Healthy Families® in Fremont. The Center provides parenting programs for families with children, prenatal to age five. Working with Heather Walraven, a Financial Representative for Thrivent Financial, they hosted the annual Sara Loss birthday celebration at the Center, supplying decorations, games, cake and gifts.

Heather Walraven of
Thrivent Financial with
Del & Sandy Sukstorf

To engage, call (402) 591-5063 or email development@LFSneb.org

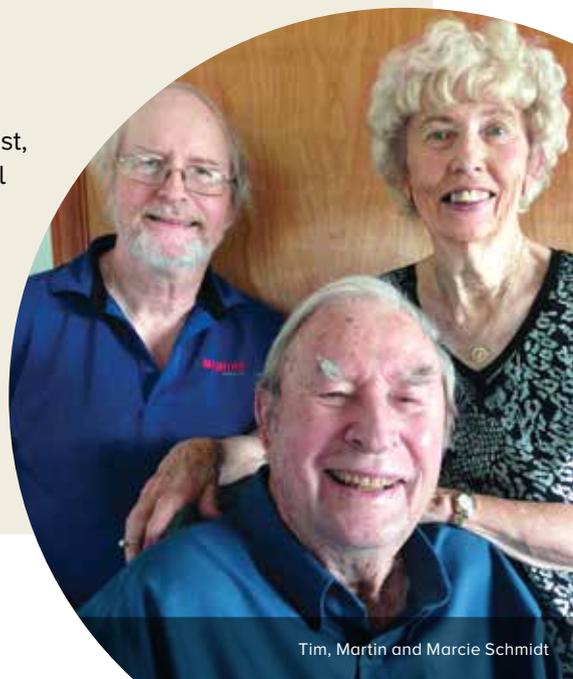
Family Services

Provide a Legacy

The Schmidt Family *Minden, Neb.*

“It is just the right thing to do.” — Martin Schmidt

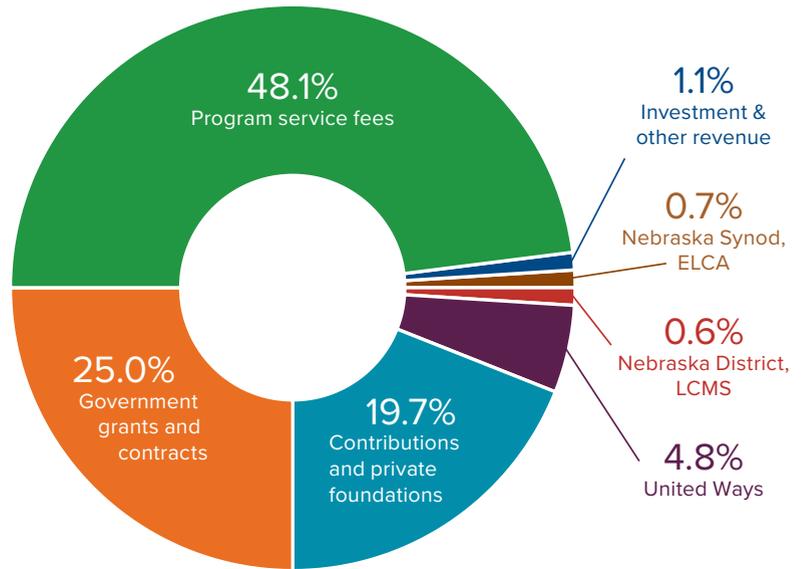
Martin and Marcie Schmidt have designated LFS in their family trust, eventually empowering LFS for many years to come. The trust will support their son Tim, the sole heir, for his lifetime. Beyond that it will support those served by LFS. “We are very impressed with the programming serving those who need it most, most recently in Lincoln,” Martin said. “Mental health is the key to overall wellness.” Members of St. Paul Lutheran (LCMS) and owners of farmland northwest of Minden, they see God’s gifts as theirs to steward while they are here. But they find profound joy in knowing that, when they are gone, God’s people will continue to find safety, hope and well-being for a long time.



To provide a legacy gift, call (402) 591-5063 or email development@LFSneb.org

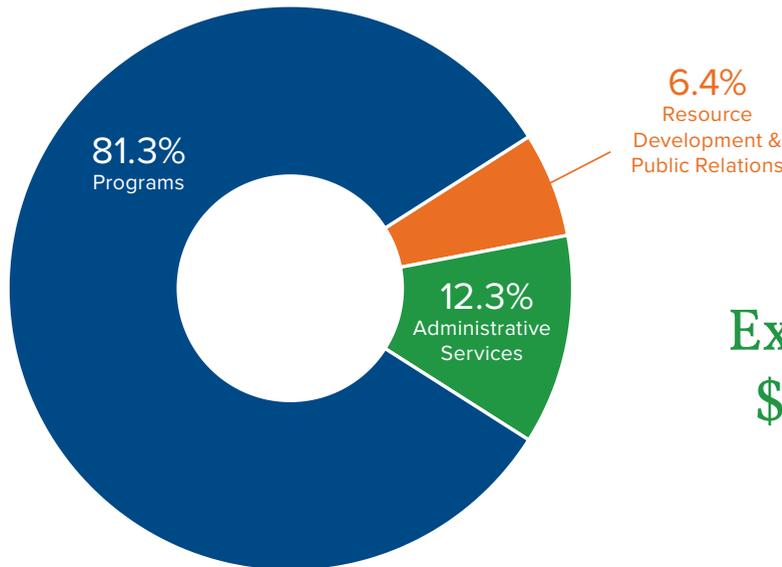
Tim, Martin and Marcie Schmidt

Support & Revenue
\$24,441,660



Financials

Lutheran Family Services of Nebraska, Inc.* for the year ended December 31, 2016



Expenditures
\$24,298,637

* Lutheran Family Services of Nebraska, Inc. has affiliate corporations including Lutheran Family Services Foundation, Inc., Omaha Church Center, Inc. (the property holding and building management affiliate) and LFS 25th Avenue Apartments, LLC, with total combined net assets of \$15,833,182 including investment and capital assets. In 2016, net assets for these affiliates increased by \$2,967,617.

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2017 Leadership

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The property holding and building management affiliate of Lutheran Family Services of Nebraska, Inc.

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LFS Executive Team

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Todd Reckling Vice President of Program
Ruth Henneman Vice President of Development

Mosah Goodman Vice President of Legal & Support Services
Richard Henrichs Vice President of Finance



Terry McClain, Ruth Henrichs and Brad Holtorf at Fremont Family Friends (June)



Marsha and Dr. Jerry Fischer with Jonna and Tim Holland at Fandango® and Wicker & Wine® (November)



Emmanuel Peña and Jennifer Lewis promoting Omaha's Great Pumpkin on The Morning Blend (October)



Snapshots

Toasting Sid and Hazel Dillon's 60th wedding anniversary at Fremont Family Friends (June)



Lloyd and Ruth Probasco at Faith in Action® (September)



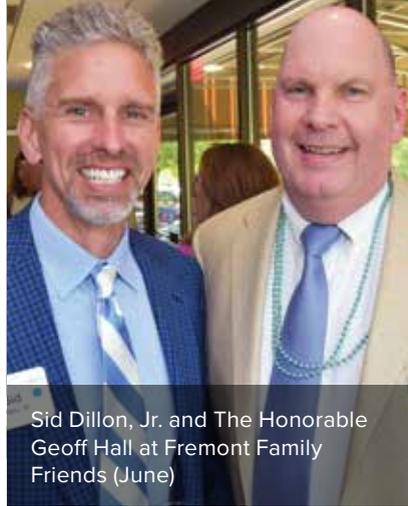
Lincoln Mayor Chris Beutler with Ruth Henrichs at Lincoln Open House (July)



Volunteers, donors and LFS staff at Faith in Action® in Lincoln (September)



Jen Osten, Susan Richardson and Kim Wright at Fandango® and Wicker & Wine® (November)



Sid Dillon, Jr. and The Honorable Geoff Hall at Fremont Family Friends (June)



Amanda Reinert, Mrs. Nebraska USA Universal 2016, visiting LFS (October)



Global Conversations event at Creighton University (January)



Sarpy County office open house and ribbon cutting (March)



Refugee resettlement simulation at ELCA-NE Synod Assembly (June)



2016 Douglas E. Parrott Faith in Action® honorees David, Hiroko, Diane and Roland Temme at Faith in Action® in Lincoln (September)

Lutheran Family Services *of Nebraska, Inc.*

124 South 24th Street · Suite 230 · Omaha, NE 68102
(402) 342-7038 · LFSneb.org



Lutheran Church - Missouri Synod,
Nebraska District Recognized
Service Organization



Evangelical Lutheran Church
in America Affiliated Social
Ministry Organization



United Way
Agency



Lutheran Immigration &
Refugee Service Affiliate



Church World Service
Affiliate



Lutheran Services in
America Member

Automatic Support



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thrivent.com/choice

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