



THIS IS

LUTHERAN FAMILY SERVICES OF NEBRASKA

2011 ANNUAL REPORT



Lutheran Family Services
expresses God's love for
all people by providing

MISSION STATEMENT

quality human care services that
build and strengthen individual,
family and community life



4 **O**n any given day, you'll find over 2,000 open case files on children at Lutheran Family Services of Nebraska (LFS). Children who have been sexually abused. Children who have been traumatized by their parent's repeated military deployments. Children whose behavior issues are causing problems at school. Children languishing in foster care, desperately hoping for a permanent and loving home.

There are also thousands more adults receiving help. Parents. Teenage fathers. Veterans. Refugees. Addicts. Gamblers. Abusers. Each in their own way, seeking help to heal and to re-enter the stream of daily life in a healthier way for themselves and those they love.

For 120 years LFS has done this work! What started as urgent human care for orphans has grown into the wide-ranging and impactful organization known today as Lutheran Family Services of Nebraska.

University of Nebraska at Lincoln Athletic Director and 2011 Faith in Action honoree Dr. Tom Osborne shared his admiration for LFS when he talked about the importance of non-profit organizations – especially faith-based organizations. He calls LFS “one of the best.”

Each person who seeks services at LFS has a story. Some stories are dramatic – like the refugee mother, reunited with her Liberian daughter after being separated twenty years because of war. It took LFS staff six years to cut through the red tape that made their tearful reunion possible . . . or the young mother at the North Omaha Center for Healthy Families, who is taking classes on proper discipline and parenting for her toddler while also receiving support to complete her high school education. There are so many stories . . . so many needs. And over the 120 years of LFS service, the directives have been clear: “Serve to the best of our ability – and insure that every program is designed and created to meet a true community need.”

**LFS VISION:
SAFETY, HOPE & WELL-BEING FOR ALL PEOPLE**



BEHAVIORAL HEALTH (5,869 Cases)

- Individual, Group & Family Mental Health Therapy
- **At Ease®** (*trauma treatment & therapeutic support for active military, veterans & their loved ones*)
- Support/Therapy Groups
- Anger Management
- Alcohol/Substance Abuse/Addictions Assessment, Treatment & Aftercare
- Psychiatric Evaluation/Medication Management
- Urgent Outpatient Counseling
- Community Support
- Emergency Community Support
- Gambling Addiction Counseling
- Mobile Crisis Response Teams (*Douglas, Dodge & Washington Counties*)
- Josiah Place (*North Platte housing for those with persistent mental illness*)

CHILDREN SERVICES (4,862 Cases)

FAMILY SUPPORT LIAISONS

In partnership with the Learning Community of Douglas & Sarpy Counties, LFS works with at-risk families to reduce truancy & other barriers to learning & achievement.

FOSTER CARE / WENDY'S WONDERFUL KIDS

LFS is the sole Nebraska partner of Wendy's Wonderful Kids, a program of the Dave Thomas Foundation for Adoption that aggressively seeks permanency for youth in foster care.

PREGNANCY & PARENTING

- Pregnancy Counseling
- Centers for Healthy FamiliesSM - Fremont, Council Bluffs & North Omaha (*prevention & early intervention services for parents with children prenatal to age five*)
- Early Childhood Services (*a partnership with Building Bright Futures*)
- North Omaha Initiatives (*teen parenting, fatherhood support, adolescent mental health therapy*)
- Maternal Health Care

PROGRAMS & SERVICES

COMMUNITY SERVICES (2,702 Cases)

- Refugee Resettlement
- Refugee Employment & Education
- Immigration Legal Services
- International Center of the Heartland (*a collaboration with United Way of the Midlands, Catholic Charities, Legal Aid of Nebraska & One World Community Health Center*)
- Employment First
- AmeriCorps

IN-HOME SERVICES

- Community Treatment Aides
- Respite Care
- Intensive Family Preservation

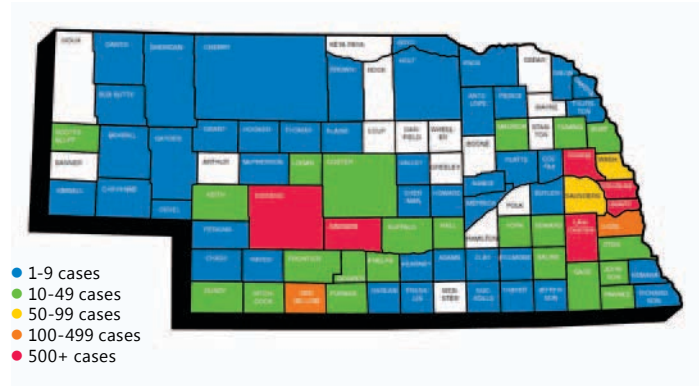
ADOPTION LINKSSM

- Infant, International & Foster Child Adoption Services
- Adoption Search Services
- **Right turnSM** (*help for post-adoptive & guardianship parents - a collaboration with Nebraska Children's Home Society*)

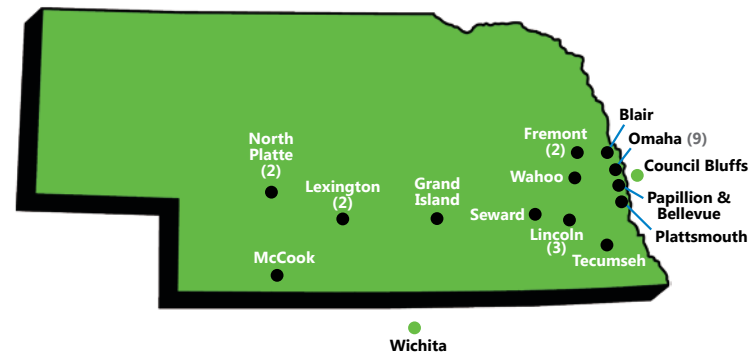
MENTAL HEALTH

- Early Childhood Mental Health Therapy
- Parents United Against Child Sexual Abuse Support Groups
- Treatment for Children & Families Affected by Child Sexual Abuse (*RSafe®*)
- KidSquad (*help for behaviorally-challenged children in daycare settings & their families*)

CASES BY NEBRASKA COUNTY 2011



OFFICE LOCATIONS



REVENUE & SUPPORT

Lutheran Church-Missouri Synod, Nebraska District	165,700
Evangelical Lutheran Church in America, Nebraska Synod	192,180
Individual Contributions	1,528,877
Private Grants	1,455,297
Government Grants	2,882,647
United Ways	750,833
Program Service Fees	4,199,590
Purchase of Service Contracts	4,013,460
Investment & Other Revenue	59,999
SUBTOTAL	15,248,583

FAST FACTS

- Only one of every eight LFS clients is Lutheran.
- 82 cents of every dollar of income goes to support programs and services.
- As of May 2012, LFS staff members speak 21 languages and dialects.
- 98.6% of LFS clients surveyed would recommend LFS to other people.
- Two-thirds of LFS clients report an income of \$20,000 or below.
- 88% of LFS clients have a high school diploma or less.

FINANCIAL SUMMARY

Lutheran Family Services of Nebraska & Affiliates* for the year ended December 31, 2011

EXPENDITURES

Behavioral Health Services	5,755,191
Children Services	4,188,282
Community Services	2,406,534
Affiliate Corporations*	520,699
Administration	1,857,444
Resource Development & Public Relations	857,291
SUBTOTAL	15,585,441
Net deficit before gain on investments	(336,858)
Net gain on investments	56,091
CHANGE IN NET ASSETS	(280,767)

*Affiliates include Lutheran Family Services Foundation, Omaha Church Center and Adoption Links Worldwide

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ANNUAL REPORT 2011 PRESIDENT & BOARD CHAIR LETTER

“Safety, hope and well-being for all people.” This is the new Vision Statement of Lutheran Family Services of Nebraska!

The LFS Board of Directors and staff are committed to insuring that children, mothers, fathers, veterans and refugees all find themselves on a path toward “safety, hope and well-being.” It is what we do.

2011 was a year during which many not-for-profit organizations did their work while experiencing financial challenges. LFS was no exception. It was also a year that presented tremendous opportunities to respond in new ways to a growing number of human care needs. We reorganized our work in refugee and immigration services. We implemented new services to children and families with support from the Learning Community. We welcomed Sal Giunta, Medal of Honor recipient, to the third annual At Ease® luncheon, and we grew in our knowledge of trauma-informed care.

In 2011 the Nebraska Legislature began preparations for declaring 2012 the “Year of the Child.” Through the passage of legislation, monumental changes were or will be made to our child welfare system. Much work must now be completed before we know the impact of this legislation on the health of organizations and the children and families we serve. But it is a beginning!

And we are always about new beginnings at LFS...new beginnings that happen one child, one family at a time. Annual Reports are about the numbers. LFS work is about faces...the individual faces of children and families who are working...one child...one family...one day at a time...towards “safety, hope and well-being.”

Ruth Henrichs
President & CEO

Gaye Lynn Schaffart
Chair, LFS Board of Directors

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